



What Makes a Great Training Organization?

Here is a hint: It May Not Be What You Think

8 Essential Process Capabilities of a High Performing Training Organization

Training Industry Inc. has studied learning organizations of all sizes, and across multiple industries, and is the definitive source of information of what makes a training organization great.

They have identified eight essential process capabilities, and the underlying processes of great training organizations:



Strategic Alignment



Diagnostics



Administrative Services



Content Development



Reporting And Analysis



Portfolio Management



Delivery



Technology Integration

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Benchmarking Through A Meaningful Organizational Assessment

Action

Executive Summary Report summarizes key benchmarking and opportunities for actions moving forward.

Audit

Key processes are audited in order to align organizational perspectives.



Assess

The organization assesses themselves against the process capability framework .

Analyze

The organization is benchmarked against the industry at large, and their industry, if available.

Typical Timeline

PHASE 1

Day 1

Project Kick -off
Virtual Session
2-hour meeting

Day 4

Access to
Online Self -
Assessment

Day 10

Complete Self -
Assessment

Day 14

Assessment
Analysis &
Audit Plan
Development

PHASE 2

Day 16

Pre-Audit Review
(virtual session)
1-hour meeting

Day 18-20

Audit (Virtual
and/or on -site)
Agenda Below

Day 21-25

Audit Analysis

Day 25

Executive
Overview
(virtual Session)
2-hour meeting

Day 30

Final Report

Day 1

- Audit kick-off meeting
- 4 audit interviews
- End of day review session

Day 2

- 4 audit interviews
- End of day review session

Day 3

- 1 interview
- 1.5-hour final debrief

Why Benchmark As GTO



External validation and objective prioritization for process improvement and organizational alignment



Refresh or fresh start your learning strategy



Preparing to implement new learning technologies



Merging of learning teams, functions, or organizations



Understand organizational health of your learning organization



Build better, build faster.



Let's Talk
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